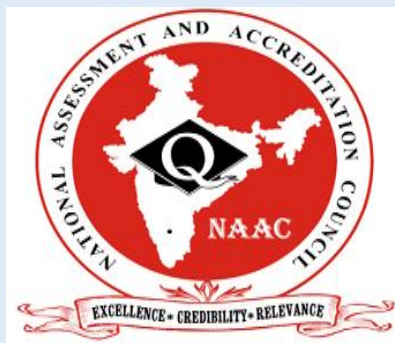


CRITERION-5
STUDENT SUPPORT AND PROGRESSION

**5.1.5 Transparent Mechanism for Timely Redressal
of Student Grievances**

Submitted to



THE NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL


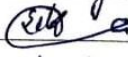


Activities under Grievance Redressal Cell, MDKG College

Orientation Programme held on 19/09/2018

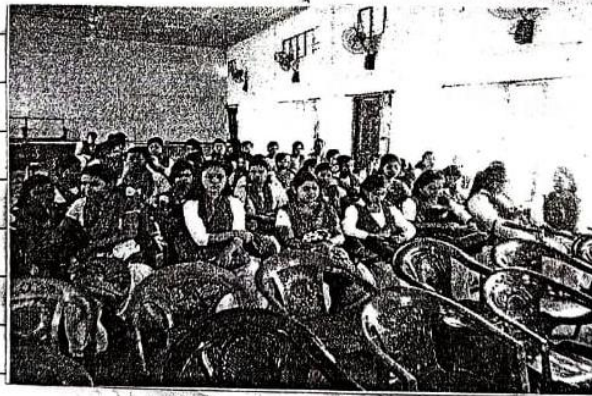
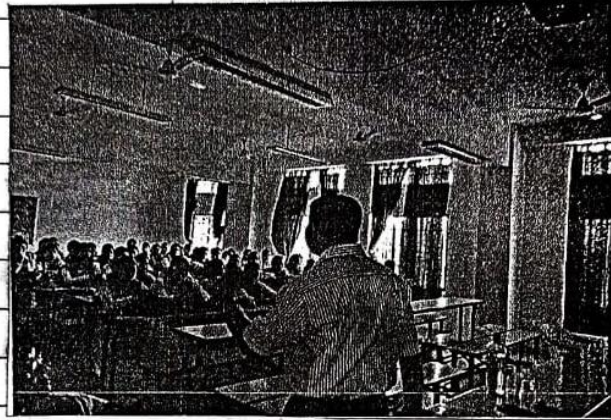
Today (19-09-2018) an orientation programme is conducted by the Grievance Redressal Cell and Anti-Ragging Cell jointly at the auditorium of MDKG College Science Block at 1.30 PM in the presence of the students of 1st, 3rd and 5th semester.

In this programme, coordinator Dr. Shalini Chakraborty conferred the importance of the Grievance & Redressal Cell and Anti-Ragging Cell. On this programme, the honourable member Prof. M. D. Hazarika also express her views about the cell. Most of the student interact actively with the members of these cell. They are also express their views. Prof. Rimple Sarma conclude the sessions with vote of thanks.

Signature of the presence:

NAME	SIGNATURE
1. Tyoti Gupta	J. Gupta
2. Sandhya Rani Chetia	S.R. Chetia
3. Prarthana Datta	P. Datta.
4. Neetashree Khanikar	N. Khanikar
5. Kartikeyi Saikia	
6. Chayanika Das	Chayanika Das
7. Ruth Gohain	Ruth Gohain.
8. Bonasha Morean	Bonasha Morean
9. Epam Gohain	Epam Gohain.
10. Ankita Singh	A. Singh.
11. Sunami Koroma	
12. Noma Anan	
13. Sakita Jannuli	Sakita Jannuli
14. Simran Jaiswal	Simran Jaiswal
15. Shristina Singh	Shristina Singh
16. Priyanka Gogoi	
17. Sangeeta Datta	Sangeeta Datta
18. Eshwita Yadav	Eshwita Yadav.

Photos of Orientation Programme
Date: 19-09-2018
Place: Rabisashanath Tagore Room,
Science Block (M.D.K. G. Bldg)



A General meeting on held on 24/02/2021

A general meeting of Grievance Redressal cell of M.D.K.G. College is scheduled on 24/02/2021. The agenda of the meeting is to discuss about the work and the policy of the cell.

Name & Signature of the members:

1. Dr. Shekhar Puroytha.
2. Sanghamitra Sainia
3. Basile Bera
4. Jogesh Das.
- 5.

Resolution:

- ① To Form Departmental Grievance Redressal committee.
- ② Grievance Box to be set up.
- ③ Making awareness programme in the month of April, 2021 and also mental health programme to be organised.
- ④ Nominations of students members from each Department both from Science & Arts stream. (preferably 5th Sem).

Co-ordinator Charge hand over on 26/11/2021

26/11/2021

Today on 26th November, 2021 the charge of co-ordinator is handed over to me for 1 year term by the former co-ordinator Dr. Shekhar Purkayastha according to the resolution of the IGAC general meeting which was scheduled on 23rd November, 2021.

Shekhar Purkayastha.
26.11.21

K/ 26/11/2021

A General meeting held on on 11/12/2021

General meeting

Today on 11th December, 2021 a general meeting of the grievance and redressal cell is held. Some of the problems and grievances are discussed in this meeting among the members of the cell. Some resolutions are taken for the solution of the problems and grievances of students.

Signature of the Members —

1. Babita Bose
2. Saughamitra Sainia
3. Adity Sainia
4. Shekhar Purkayastha
5. Poojesh Das

A General meeting held on on 13/05/2022

General Meeting

A meeting is convened on 13th May, 22 for the formation of a committee with the students. with this purpose a committee is formed with the students of different departments and Welfare secretary for redressal of different grievances of the students. Following are the members of the teachers and students name —

Teachers — 1. Dr. Aditya Saikia

2. Babita Bora (Coordinator)

3. Sekhar Pradekayastha

4. Dr. Jogesh Das

Students — 1. Sevojani Saikia (Welfare Secretary)

2. Anjali Paul (Dept. of P. Science)

3. Simpi Sanawal (Physics)

4. Hemangini Gogoi (Zoology)

5. Loni Dutta (English)

6. Niharika Moran (Home Science)

7. Prastuti Handique (Sociology)

8. Rashmi Nayak (Geography)

9. Rishika Pakhal (Computer Science)

10. Sruha Das (Education)

11. Sustavita Saikia (Sanskrit)

Signature:

Babita Bora

Aditya Saikia

Jogesh Das

A General meeting held on on 26/10/2022

General Meeting

A meeting is held on 26th October 2022 among the teachers and students of the college at 1 pm in the department of History. In this meeting a resolution is taken to organise an awareness programme of grievances and redressal for the students. The awareness program will be held on 29th Oct. 2022 on "Self-Therapeutic Practices for Students", Psychological Well-being & Anxieties, in collaboration with Psychological Counselling Cell, M.D.K.G. College, Dibrugarh, on account of Diamond Jubilee Celebration year 2022-23.

Signatures -

Binita Bora
Dr. Shekhar Purkayastha

Students signature

- Debjani Saikia - Political Science Department
- Loni Dutta - Home Science Department
- Nimpy Goswami - Zoology Department.
- Hemangini Gogoi - English Department.

A Program on 'Self-Therapeutic Practices' held on 29/10/2022

A Program on 'Self-Therapeutic Practices For Students' Psychological Wellness & Grievances.

A program is organized in collaboration with Psychological Counselling Cell on 29th October 2022. The resource person Bernali Nath Sharma, Assistant Professor, Dept. of English, M.D.Kh College, She is a practitioner of positive psychiatry and student counselling. She is delivering a lecture on Self-Therapy, psychological wellness and grievances redressal.

Signature

1.

1. Bernali Nath Sharma

2. Babita Bose

3. Dr. Shekhar Pradyuman

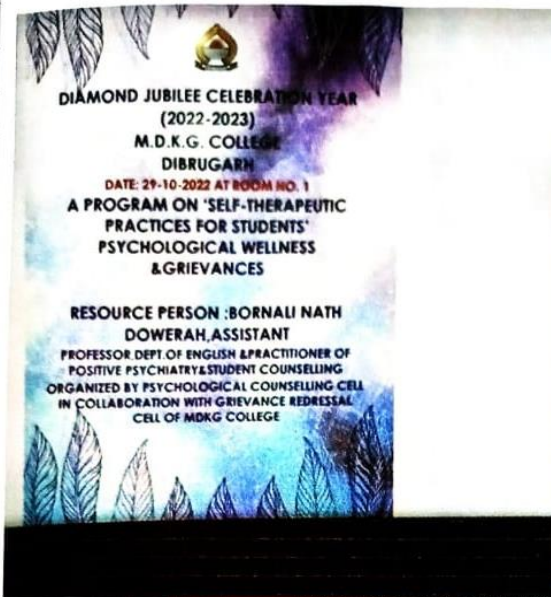
4. R. K. Singh

5. Joseph Das

6. Dr. Malina Banerjee

7. Krishna. mouli Borah

*Photographs of
Awareness Program
29th October 2022*



*Bebika Bara
29/10/2022*

Co-ordinator Charge hand over on 20/03/2023

20/03/2023
Today on 20th March 2023, I Mrs. Babili Bose handed over the charge of Coordinator of Grievance Redressal Cell to Miss Anwesha Saikia as next coordinator of Grievance and Redressal Cell.

A. Saikia
20/03/2023

B
20/3/23

A General meeting held on on 03/04/2023

General Meeting


A general meeting of Grievance Redressal Cell of MDKG College is held on 3rd May, 2023. The agenda of the meeting is to discuss about the working and policies of the cell.

Resolutions:

1. Grievance boxes to be set up.
2. Nomination of student members from each department to be a part of Grievances and Redressal Cell.
3. ~~For~~ Making awareness amongst the students and for this, formal notice will be sent to respective departments regarding this after the commencement of the new academic year.
4. Nomination of student members from each department both from science and arts stream are already made. A meeting will be conducted with the student members so that they can create awareness amongst the students and particularly in their respective departments.

Coordinator:
Anwesha Saikia
14.05.2023

Signature
1. Dr. Purnapriya Bora
2. Kabyasree Dutta
3. Rimpi Sarma
4. Babili Bose



Dibrugarh, Assam, India
FWHF+P3J MDK Girls' College, Dibrugarh, Assam
786001, India
Lat 27.47944°
Long 94.922693°
03/05/23 01:04 PM GMT +05:30

Redressal of Students' grievances

Date: 03/08/2018

From
The HOD
Geography dept.
M.D.K.G. College
Dibrugarh
Date - 03.08.18

Sub: Repairing of department fan,
& tracing table

Respected Sir,

On behalf of all the students
of geography department, I would
like to request you to appoint an
electrician to repair the
department fan & tracing table

So, I would request to you
to look into the matter.

Thanking you
Yours faithfully
Class Representative.
Geography dept.

Forwarded
HOD, Geography

Handwritten notes on the left margin:
mailed to
of M.D.K.G. College
to M.D.K.G. College
the matter

Handwritten signature in red ink at the bottom: *Sethu...*

Date: 20/06/2018

Received
On 22/6/18

ଅଭ୍ୟନ୍ତର
 20.6.2018
 ଆଞ୍ଚିକୋଷା ବିଭାଗୀୟତା ଓ କୋଷ
 ଅନୋଦିତୀ ଦେବୀ କାର୍ତ୍ତିକା ମହିଳା ମହାବିଦ୍ୟାଳୟ
 ଟିକ୍ସ:- ମହାବିଦ୍ୟାଳୟର କେନ୍ଦ୍ରୀୟ ମୂଲ୍ୟ ଓ
 କ୍ଷମା ଆବେଦନ କରାଯାଉ ଚାହେଁନ

*Submitted to
the matter
Consumer
Commission*

ମହୋଦୟ,
 ଚିନିତ ନିର୍ଦ୍ଦେଶ ଅଛି ଯେ ଆମ୍ଭେ ପଞ୍ଚମ
 ସାମ୍ବାଦିକ ଫ୍ରେଣ୍ଡିଃ ଦ୍ଵାରା ଅକଲ୍ପ ଯୋଗୁ କେନ୍ଦ୍ରୀୟ
 ଆଜାତେ ଟାକ୍ସ କରା ଓ ଆମ୍ଭେ କେନ୍ଦ୍ରୀୟ ଧାନ୍ୟ-ଆମ୍ଭାଦି
 ଗୁଣାମାନ ବିକ୍ରୟ ହୁଏତ ଟିକ୍ସରେ ମୂଲ୍ୟ ହ୍ରାସ ହେବ
 ଯାହାକି ମହୋଦୟ ଓଡ଼ିଶା ବିକାଶ ଓ ଆମ୍ଭାଦି
 ହିତାଧିକାରୀ ଯୋଗ୍ୟତାରେ ଅନ୍ତର୍ଗତ କରାଯାଉ ଚାହେଁନ
 ଅନୁକରଣ କରାଯାଉ.

*Discussed
with the Vice-Chancellor
along with
Committee.*

SETTLED
24/6/18

ଶ୍ରୀ
 ପଞ୍ଚମ ସାମ୍ବାଦିକ ଫ୍ରେଣ୍ଡିଃ ଓ
 81 30836388

Date: 20/08/2018

To
The Coordinator,
MDKG College
Dibrugarh.

Approved the
matter and discuss
with Prof. Rimpoo Sarma.

August 20, 2018

Received on
20/9/18

Subject: Application for indoor games
and recreational acti stuffs need.

Dear Maam,

We are writing to inform you that
we really need some indoor games
such as table-tennis, chinese checkers,
etc., and other recreational stuffs to
help us develop our personality
and keep us healthy & active
both physically & mentally.

Discuss with
the authorities

Thanking you in anticipation.

Yours obediently,
MDKG Students.

Sellibud

ph:- 7086 255439